

Fig. 1

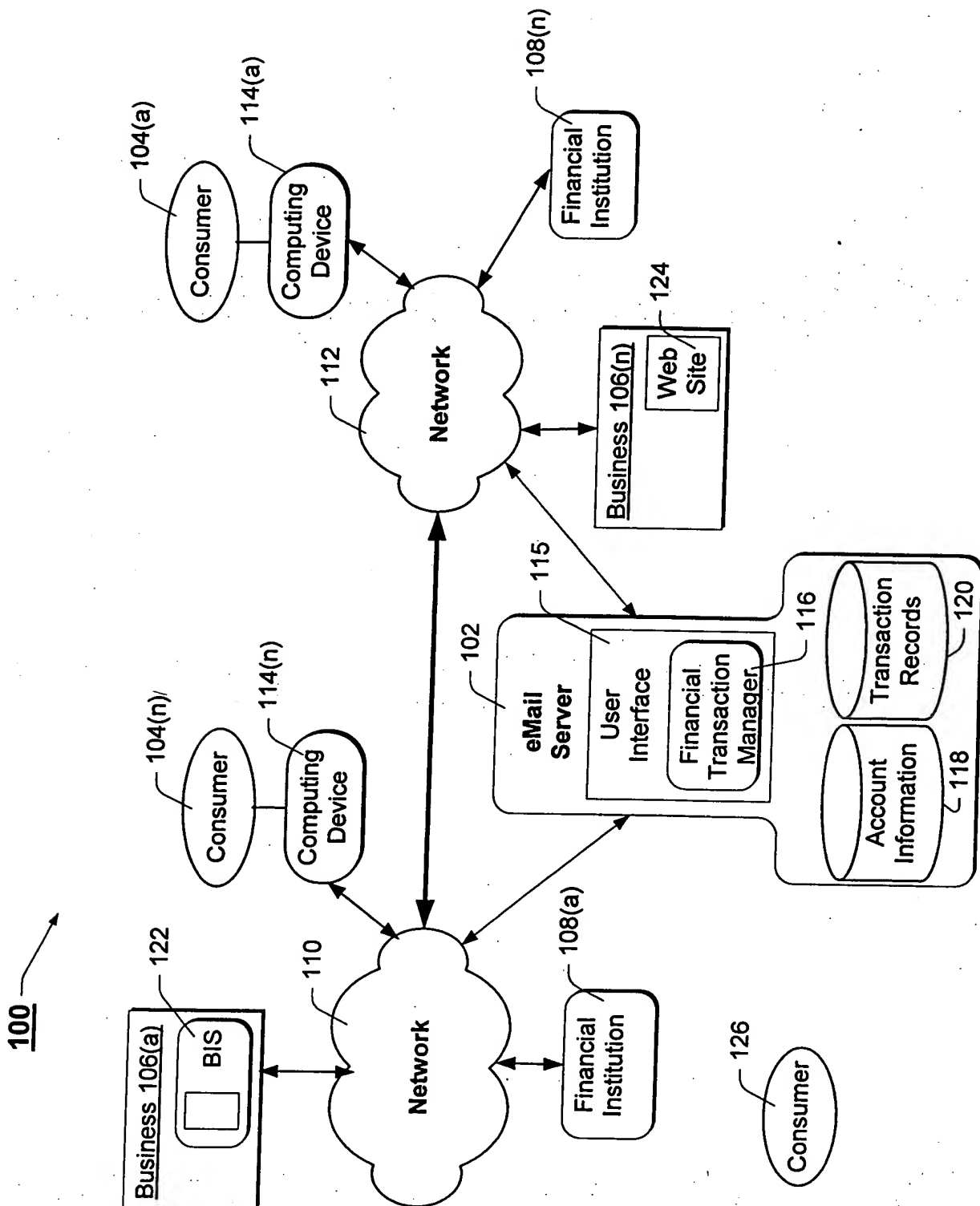


Fig. 2

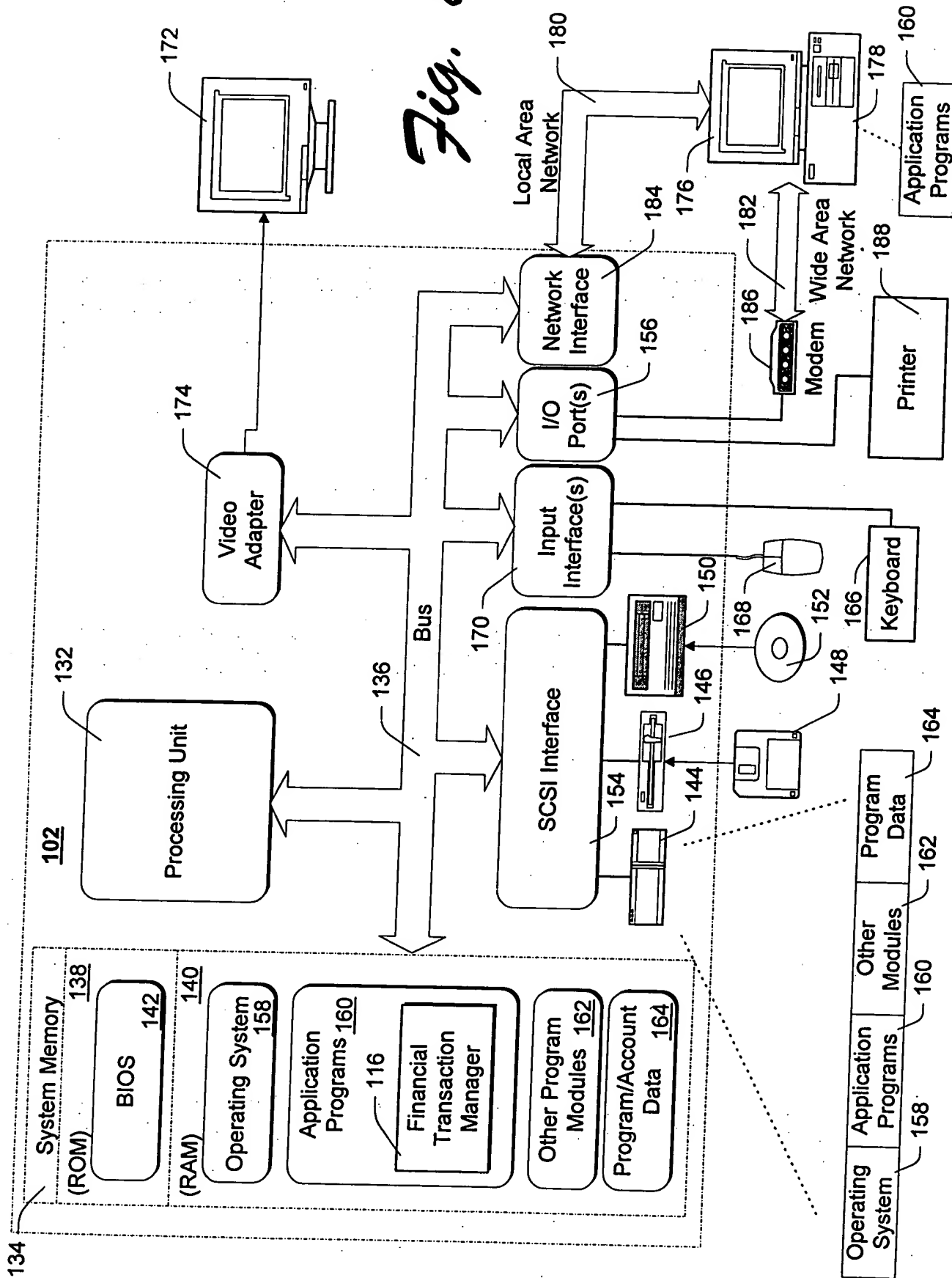


Fig. 3

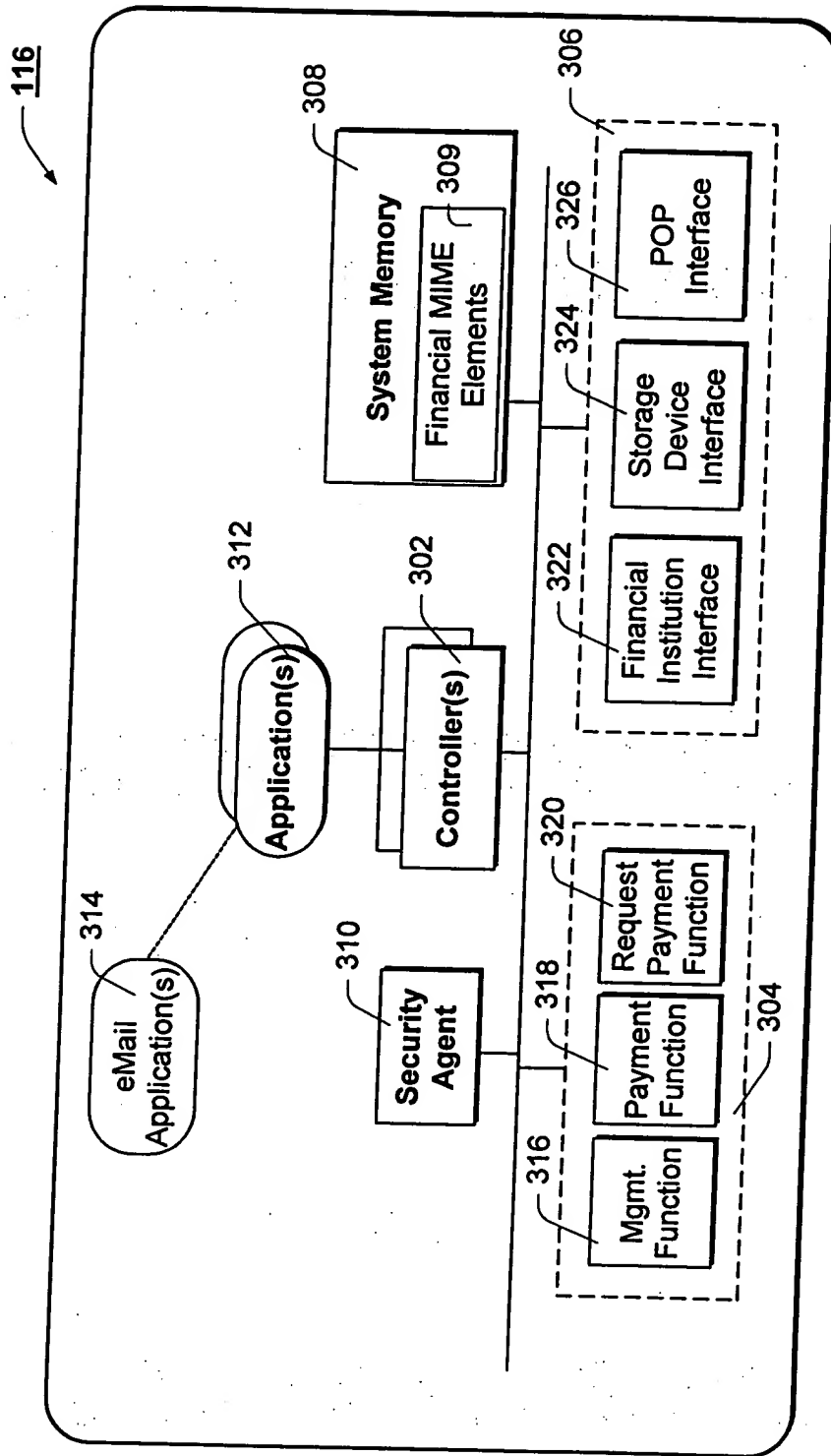


Fig. 4

114(a)...(n)

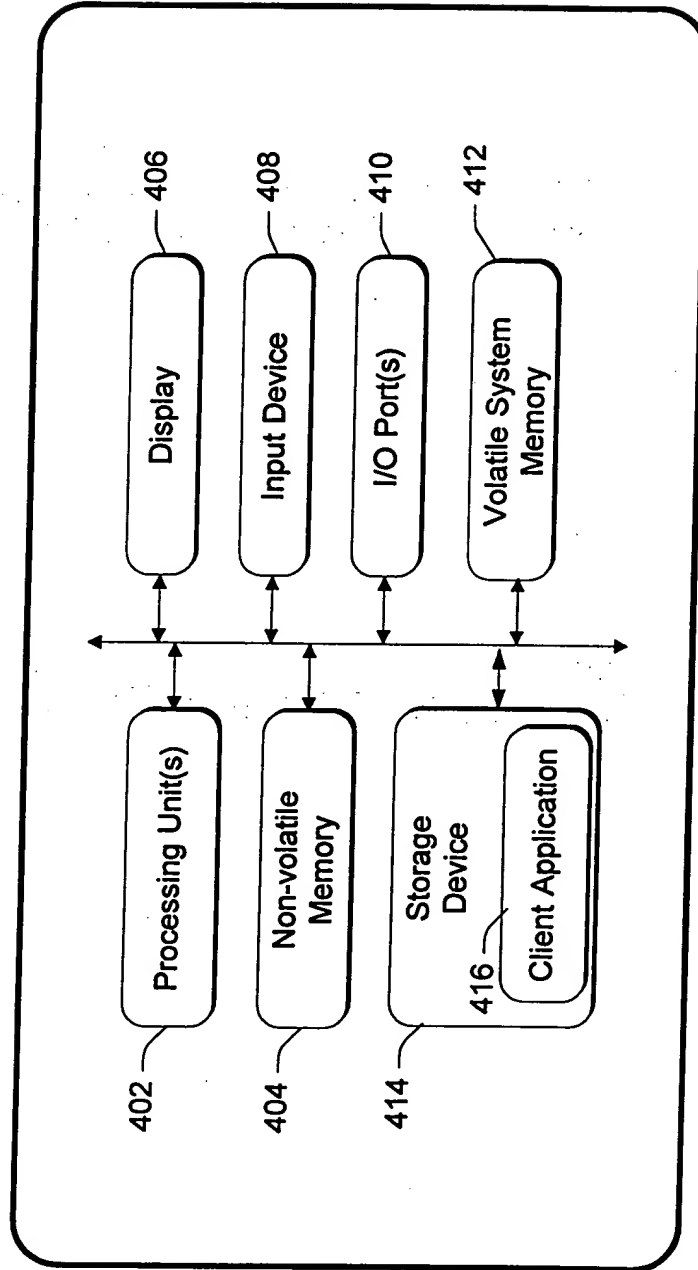


Fig. 5

500

User_ID	Password	Acct. No.	Acct. No.	P-List	Credit	T_Score
mjsmith@hotmail.com	*****	23241753621	24257680921	<List>	Y	9
gbfavre@nolion.com	*****	32371452361	42458670011	<List>	N	3
billwaters@norse.com	*****	31736451211	-----	<List>	N	0
516		•				
		•				
		•				
JohnS@msn.net	*****					

502 504 506(a) 506(n) 508 510 512

514

Fig. 6

600

Trans_ID	Part_1	Part_2	Amount	Status	Date
0099557	GTE_bill@GTE.com	jillkelly@hotmail.com	\$155.93	Open	5/99
009958	ebills@auctionsite.com	gbfarve@nolion.com	\$1,230	Pledged	4/99
009959	AR@cellserv.com	jillkelly@hotmail.com	\$53.47	Cleared	4/99
...					

514

Fig. 7

406

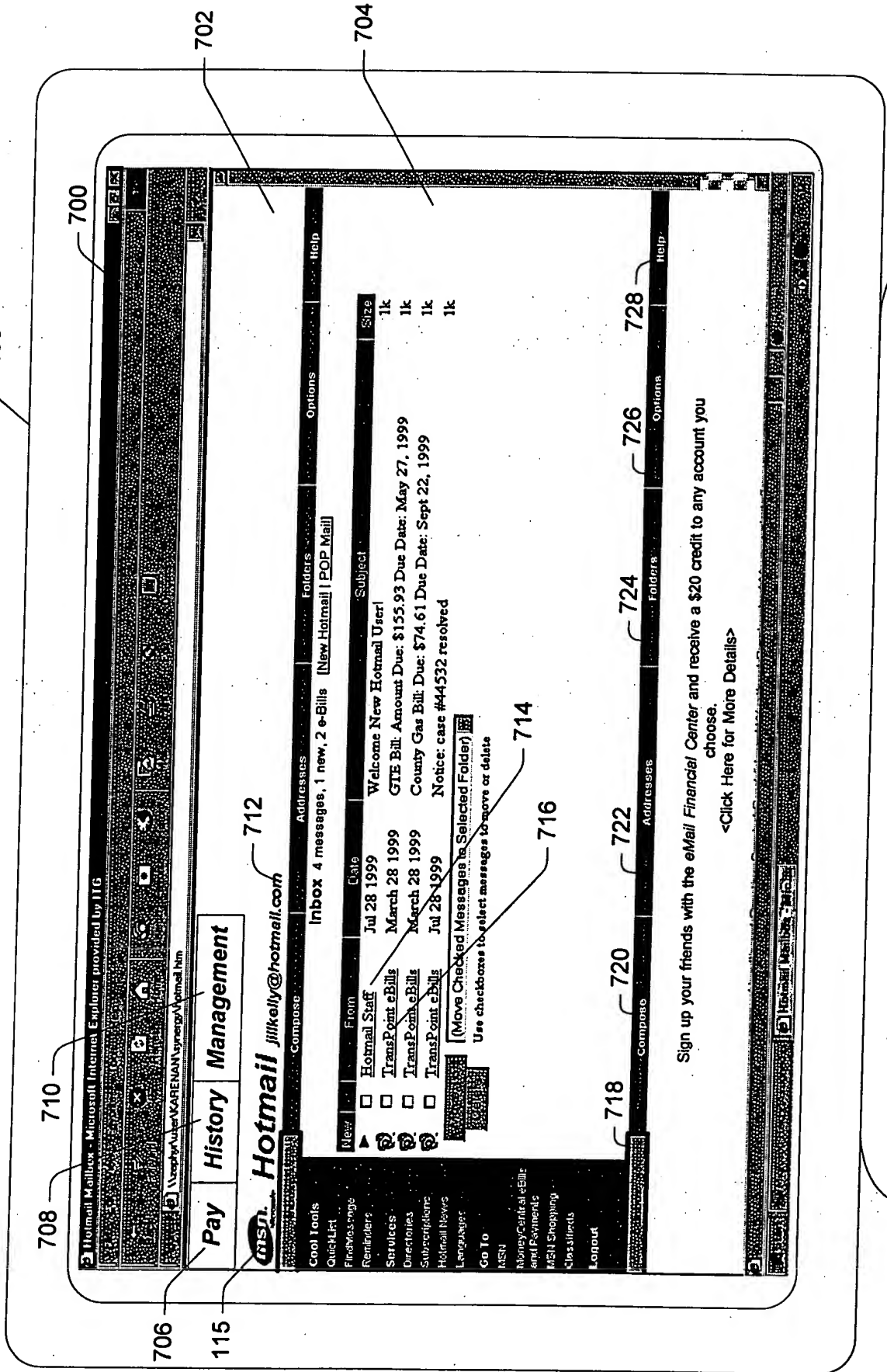
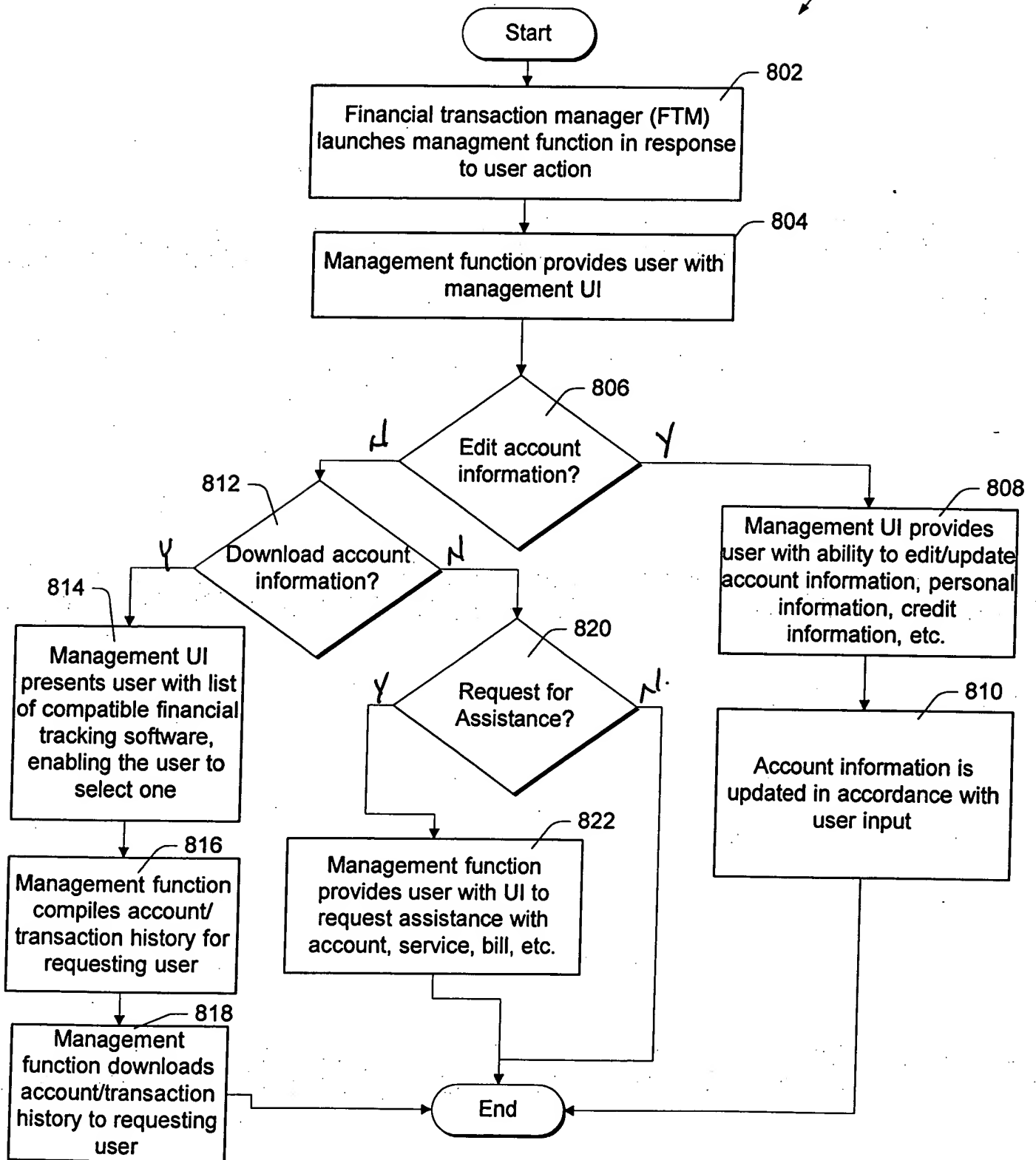


Fig. 8

800



00622T 9875260



Fig. 9

MS1-426US

700

900  
902

Account Management - *jillkelly@hotmail.com*

Back Forward Stop Refresh Home Search History

Reply Forward Print Save Pay History **Management** ?

Edit Account Information 906      Download Transaction Information 908      Request Assistance 910

904

904(c)

User Name and Address 916      Type of Assistance Required:

Question regarding account 928

930

<Enter your question here>

932 Submit

904(b)

User Name and Address 916      Select Download Format:

Financial Software 918

Select Account:

All Accounts 920

Select Transaction Dates:

Start Date 922

End Date 924

926 Download

904(a)

Enter/Edit User Identification and Contact Information 912

Enter Account Information:

Primary Account Number

Secondary Account Number

•

•

•

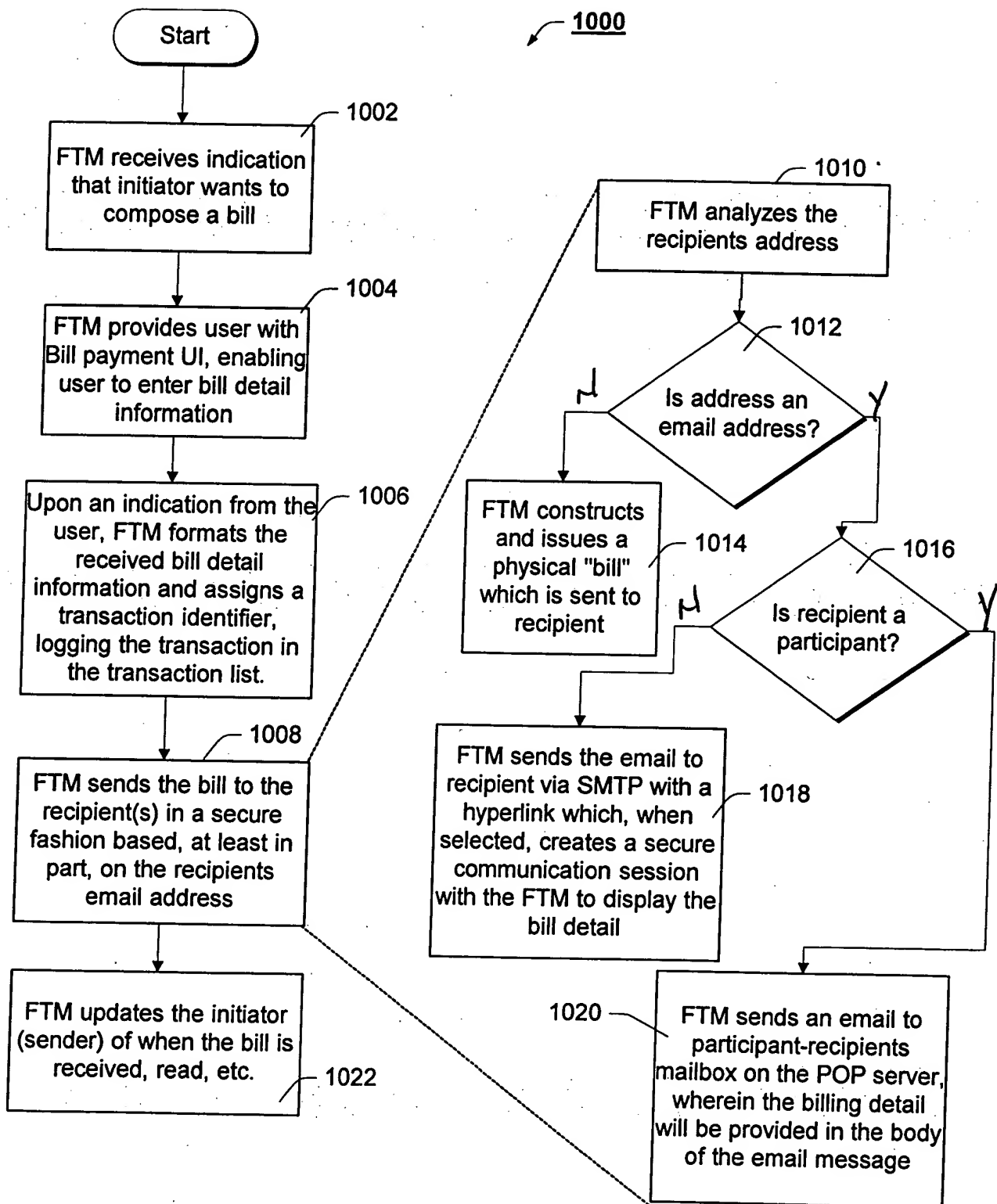
Credit Account Number

Other Account Number

914

09751436-122900

Fig. 10



09751436-122900

Fig. 11

Hotmail Mailbox - Microsoft Internet Explorer provided by IIG

Pay History Management

msn.com Hotmail jillkelly@hotmail.com

Cool Tools: QuickList, FindKeywords, Romancers, Services, Directories, Subscriptions, Hotmail News, Languages, Go To, MSN, Money/Control, MSN Shopping, MSN Payments, Basiliere, Logout

Compose

Addresses: 1104, 1102, 1106, 1108, 1100

Options: 1106, 1108

Help

Recipients Name: Bill Amount: 1106

eMail Address: Due Date: 1108

Home Address (optional): 1110

Address(2): 1112

City: 1114, State: 1116, Zip Code: 1118

Remarks: 1120

Submit: 1122

Options: 1122

Help

Get notified when you have new Hotmail or when your friends are on-line. Send instant messages. Click here to get your FREE download of MSN Messenger. Services

Air Tickets | Buy Music | Downloads | Entertainment | Free Games | Yellow Pages

Fig. 12A

700

**eBill from GTE - jillkelly@hotmail.com**

1200

Back Forward Stop Refresh Home Search History

1202

Reply Forward Print Save Pay History Management ?

From: GTE Food Services Corp. (00213245) Sent: April 27, 1999  
 To: Ms. Jill Kelly (jillkelly@hotmail.com)  
 Re: GTE Bill: Amount Due: \$155.93 Due: May 27, 1999

1204

Hello Ms. Kelly-

You have received an eBill from GTE Food Services Corporation. To view the detail of this bill, and make arrangements for payment, please access the Financial Service Center at the following secure address using your FSC user\_ID and password: <https://www.fsc.com/0099557.htm>. The Financial Service Center, automating the financial transactions you perform everyday.

1206

Fig. 12B

700

**eBill from GTE - jillkelly@hotmail.com**

1200

Back Forward Stop Refresh Home Search History

1202

Reply Forward Print Save Pay **History** Management ?

From: GTE Food Services Corp. (00213245) Sent: April 27, 1999  
 To: Ms. Jill Kelly (jillkelly@hotmail.com)  
 Re: GTE Bill: Amount Due: \$155.93 Due: May 27, 1999

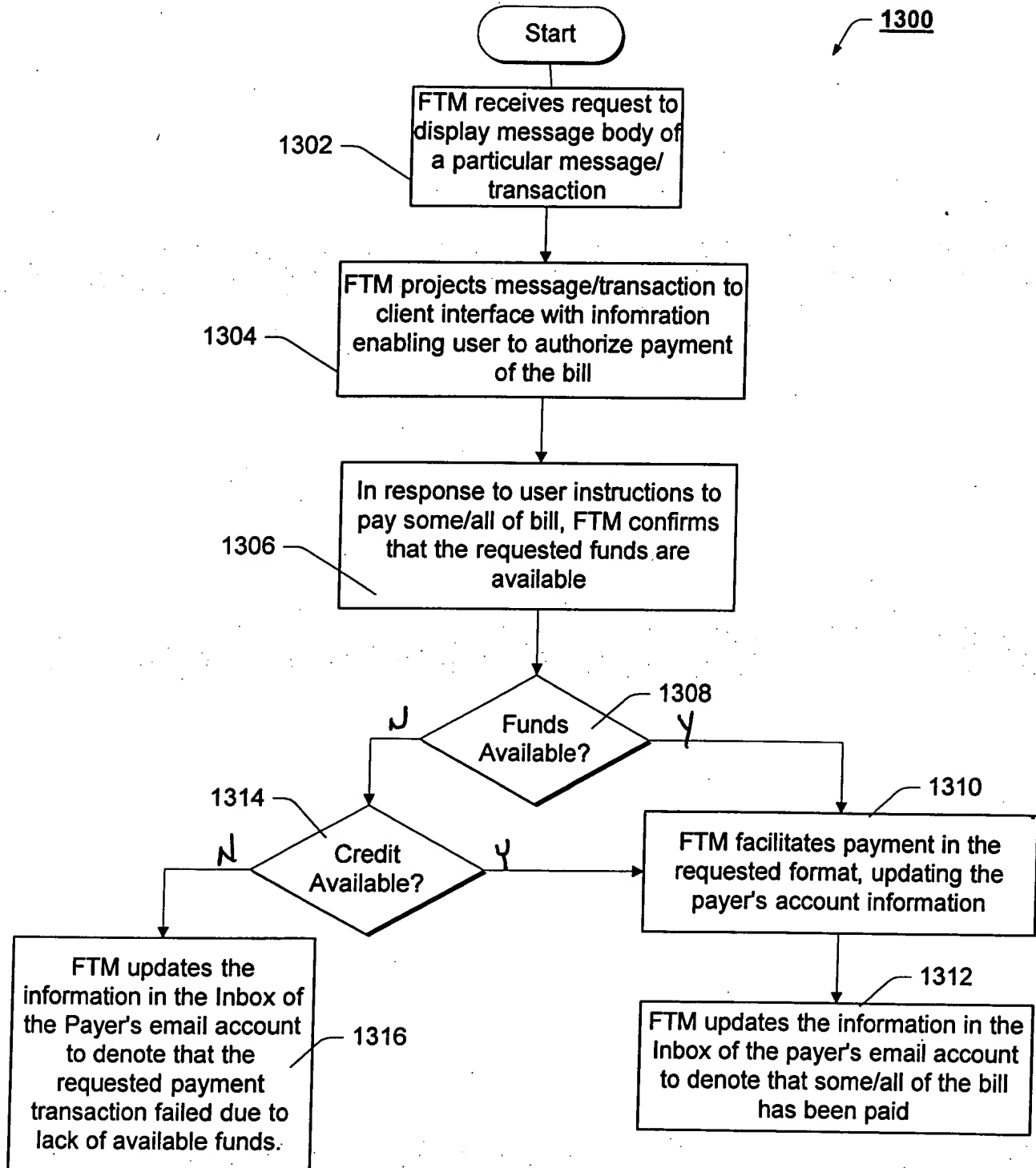
Transaction Summary (0099557):

3/27/99	Previous Balance	\$125.00
4/10/99	Payment - Thank You!	\$125.00
	Balance Forward	\$0.00
4/12/99	Current Order (Includes Delivery!)	\$155.93
	- Peco Cola (12 Cases) (\$120.00)	
	- FunkyPizza (9) (\$8.00)	
	- Poplicious Popcorn (6) (\$27.93)	

1208

0051436-12900

Fig. 13



006227-9475460

Fig. 14

700

eBill from GTE - jillkelly@hotmail.com

Back Forward Stop Refresh Home Search History

916 Reply Forward Print Save **Pay** History Management ?

User Name and Address

GTE Food Services Information

Trans\_ID

1402

1400

1404

Amount Due: \$155.93  
Due Date: May 27, 1999

Payment Amount: \$125.00 1406

Select Account: Primary Account 1408

Payment Date: 5/17/99 1410

1412 Submit Payment

Fig. 17

700

eBill from GTE - jillkelly@hotmail.com

Back Forward Stop Refresh Home Search History

1700 Reply Forward Print Save **Pay** History Management ?

User Name and Address

Trans\_ID

Recipient: P\_List 1702

Non-user recipient information 1704

Payment Amount: \$125.00 1406

Select Account: Primary Account 1408

Payment Date: 5/17/99 1410

1412 Submit Payment

Fig. 15

700

MS1-426US

Hotmail Mailbox - Microsoft Internet Explorer provided by IIG

704 --- Inbox 4 messages, 1 new, 2 e-Bills [New Hotmail POP Mail]

Pay History Management

msn.com Hotmail jllkelly@hotmail.com

New	From	Date	Subject	Size
<input type="checkbox"/>	Hotmail Staff	Jul 28 1999	Welcome New Hotmail User!	1k
<input type="checkbox"/>	TransPoint eBills	March 28 1999	GTE Bill: Amount Due: \$30.93 Due Date: May 27, 1999	1k
<input type="checkbox"/>	TransPoint eBills	March 28 1999	County Gas Bill: Due: \$74.61 Due Date: Sept 22, 1999	1k
<input type="checkbox"/>	TransPoint eBills	Jul 28 1999	Notice: case #44532 resolved	1k

1502

710

Use checkboxes to select messages to move or delete

Sign up your friends with the eMail Financial Center and receive a \$20 credit to any account you choose.  
<Click Here for More Details>

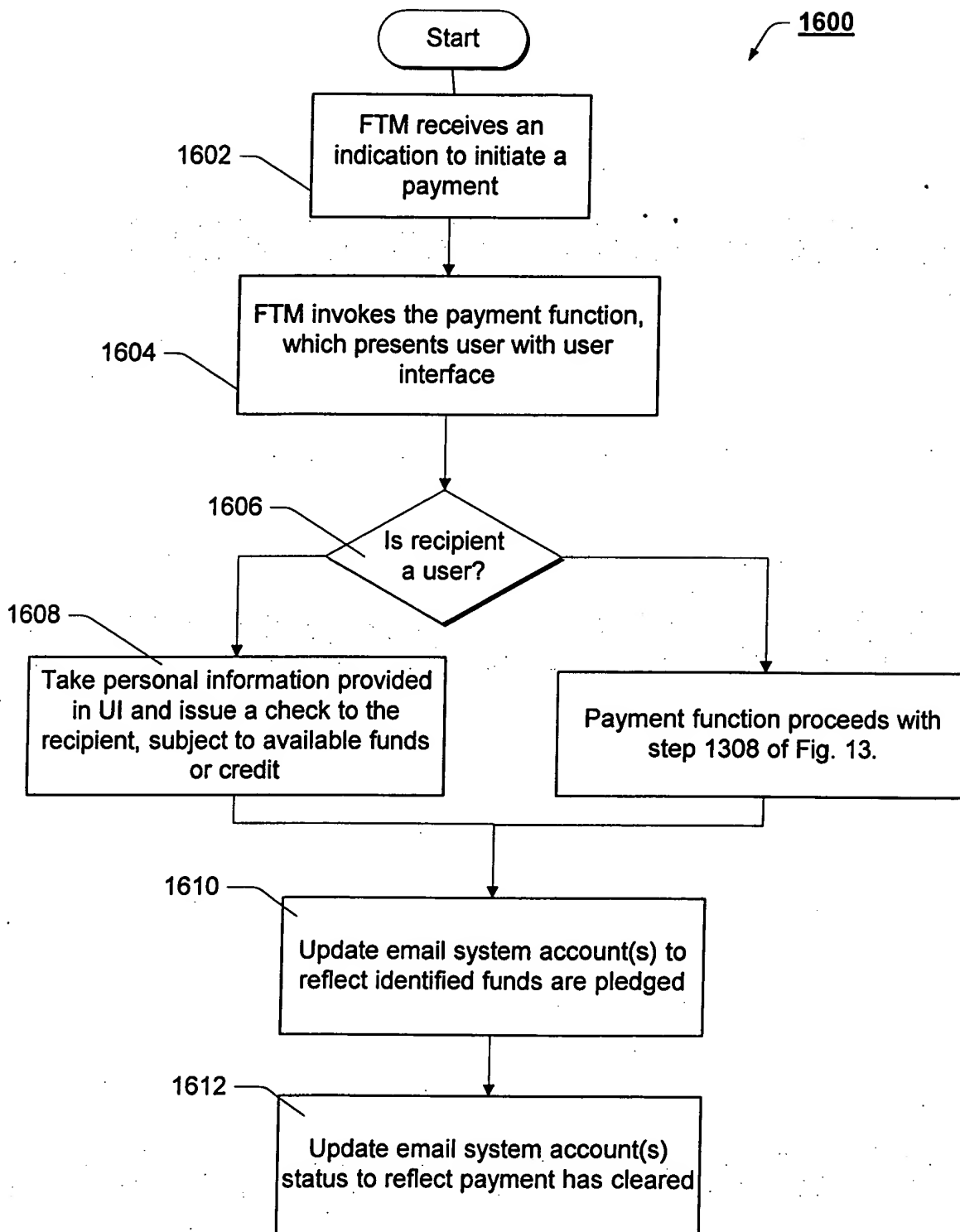
*Fig. 16*



Fig. 18

1800

1802 Initiator Information 102

Date: \_\_\_\_\_

Pay to the  
Order of: \_\_\_\_\_ Payee Name

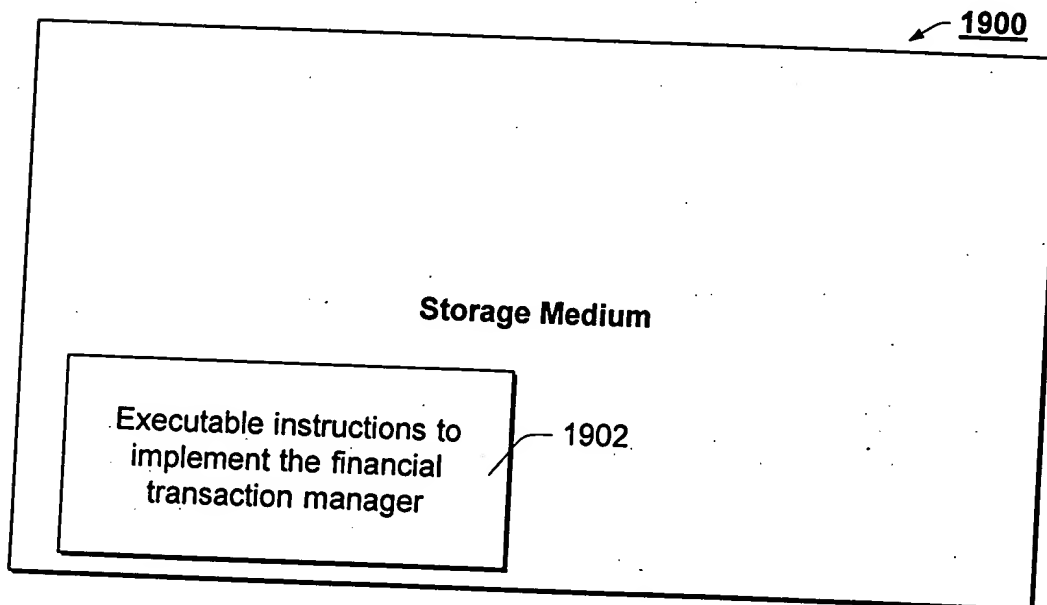
One-Hundred and Twenty-Five and No/100 \_\_\_\_\_ Dollars

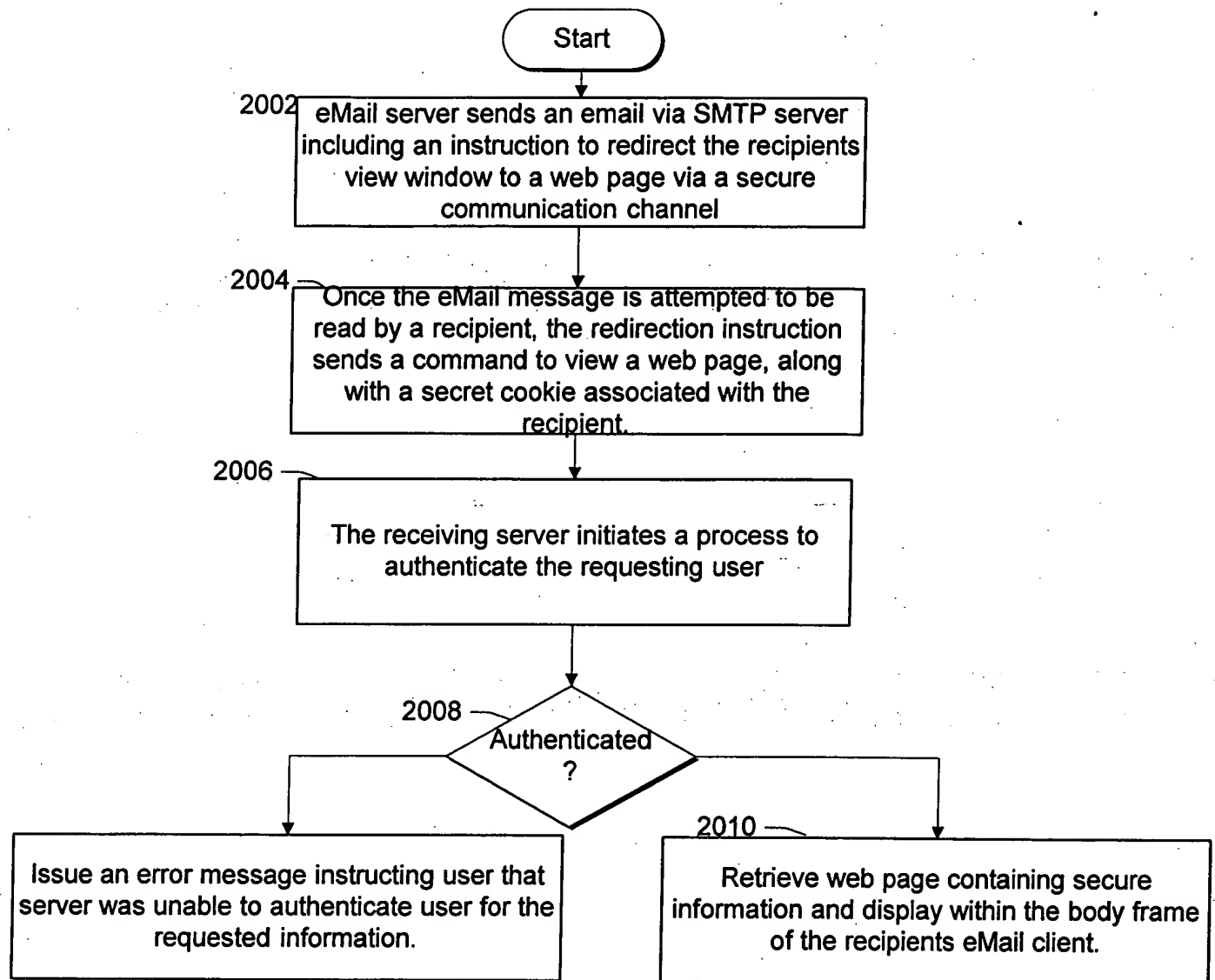
1804 590900123647586920-0000

1806

*Did you know that you could have received these funds electronically, without having to wait for delivery via the mail system? To participate in the electronic financial revolution, you need to sign up for a free eAccount at <http://www.fsc.com>. The registration process is quick and easy, and we always have service representatives on hand to answer any questions you might have. To encourage your participation, we will credit your account with \$20.00 upon registration. What do you have to lose?*

Fig. 19



*Fig. 20*

00622T-9ET5Z60